

## What families are saying about MRSS:

"MRSS did a great job with helping our family through a hard time."

"I learned to add more structure to my household through rules and expectations and scheduling."

"My family also learned how to use better communication skills and to avoid yelling and fighting when discussing things."

"I see changes and we are moving ahead more together than before."

## How to reach your MRSS team:

MRSS staff person:

Phone number:



[www.mobileresponse.org](http://www.mobileresponse.org)

# MRSS

Mobile Response & Stabilization Services



Helping youth & families  
right where they are

Call for assistance 24 hours a day,  
seven days a week.

Services provided by Child Focus, Inc.  
[www.child-focus.org](http://www.child-focus.org)

Clermont County  
(513) 528-SAVE (7283)

# MRSS

Helping youth & families  
right where they are

## What is MRSS and who will it help?

MRSS stands for **Mobile Response and Stabilization Services**. Families with youth and young adults up to age 22 who are experiencing difficulties or distress can receive assistance within 60 minutes after contacting MRSS. You may also receive up to 6-8 weeks of intensive, in-home services and linkage to on-going supports.

Services provided by the MRSS team may include: safety assessments, de-escalation, peer support, and skill-building, among others.

- Any family in Clermont County can access MRSS at no cost, regardless of income or situation.
- The family defines the crisis situation. Anyone can call anytime when they need extra support.
- All services are provided in a trauma-informed way.

Call for assistance 24 hours a day,  
seven days a week.

## How do I get started with MRSS?



### The first step is your call.

You will talk with a trained staff person about what's happening, and they will take your contact information. They are available 24 hours a day, seven days a week.



### An MRSS staff person will reach out and arrange to meet.

Within a short time, an MRSS staff person will be in touch with you by phone to make arrangements to respond where you are. The MRSS staff will arrive within 60 minutes or at a time convenient for your family.

## What happens when they respond?



### Upon arrival, the MRSS therapist is ready to help.

They will work with you and your family to help resolve the situation that led to the call. This may include a safety assessment and de-escalation strategies. The therapist will stay as long as needed until everyone feels calm.



### Once the situation is calm,

The therapist may offer up to 6-8 weeks of intensive support which could include home-based psychotherapy, skill building, peer support, and referral to on-going community services and resources to help your family's path to success.

To start services, call  
the Clermont County Crisis Hotline  
(available 24/7)

**(513) 528-SAVE (7283)**